



## Emergency *savings*

# An easy way to help save for *emergencies*

Your participants can help lower their financial stress with an emergency savings account

We know many people juggle financial priorities and struggle to save for both emergencies and retirement. When participants don't have an emergency savings account and a crisis occurs, they may resort to a credit card or borrowing—sometimes, from their retirement plan.

To help your participants take control of their finances and save for emergencies, we provide them with access to set up an emergency savings account—at no additional cost.

Interested participants are prompted to set a savings goal, decide how much to save and how frequently, and choose a bank account to fund their emergency savings account. They can save ad hoc or set up automatic transfers for a consistent plan to reach their goal—whichever works best for them and their finances.

**57%** of participants worry about the impact a financial emergency would have on their finances.<sup>1</sup>

**68%** percent of participants say having enough money in an emergency savings account would reduce their financial stress.<sup>1</sup>

**\$2,169** is the annual cost to employers per stressed worker.<sup>2</sup>

<sup>1</sup> In July 2020, John Hancock commissioned our seventh annual financial stress survey with the respected research firm Greenwald & Associates. An online survey of 589 workers was conducted between 7/28/20 and 8/14/20 to learn more about individual stress levels, their causes and effects, and strategies for relief. John Hancock and Greenwald & Associates are not affiliated, and neither is responsible for the liabilities of the other. <sup>2</sup> Hypothetical illustration for informational purposes only, based on data from John Hancock's 2020 financial stress survey. Assumes 7.20 hours of work missed per year and 47.88 hours in lost productivity due to financial stress. Average wages used in the calculation are based on John Hancock participant data as of 8/31/20. This calculation is intended to provide general information about how much financial stress can cost a company every year. Circumstances may vary, there is no guarantee that results shown will be achieved, and assumptions provided may not be reflective of your situation.



Learn more about John Hancock's emergency savings account by checking out [this \*\*short video\*\*](#).



Set up an emergency savings account today at [myplan.johnhancock.com](https://myplan.johnhancock.com).

## It's easy to start preparing for the unexpected

After logging in at [myplan.johnhancock.com](https://myplan.johnhancock.com), participants can access emergency savings and open an account today through a tile toward the bottom of the page.

Setting up an account requires a few simple steps:

- 1 Create** an emergency savings goal.
- 2 Decide how much** to contribute now, or maybe save a little each month.
- 3 Add in bank account** information, and set up the transfers.
- 4 Tell us a little more** to help us confirm your identity.
- 5 Register the account** by creating a password and ID.
- 6 Verify your identity** using text or call information.

Once participants have an account set up, they can:

- View progress toward their savings goal
- Change bank account information—the emergency savings account offers links to thousands of institutions, but if the participant's institution isn't listed, it's easy to request a new connection
- Update their savings goal and contribution amounts as their lives and financial situations change
- Have their accounts insured by the FDIC or SIPC<sup>3</sup>
- Withdraw funds at any time at no cost<sup>4</sup>



For more information on how John Hancock's emergency savings account can help participants improve their financial wellness and reduce stress, please contact your John Hancock representative today.

**3** Federal Deposit Insurance Corporation (FDIC) deposit insurance covers the depositors of a failed FDIC-insured depository institution dollar for dollar, principal plus any interest accrued or due to the depositor, through the date of default, up to at least \$250,000. **4** The emergency savings program is not intended for clients that need immediate access to assets in their account since a client may not receive the proceeds from a withdrawal request for up to three business days after the withdrawal request is received by JHPFS.

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Emergency savings is a product offered by John Hancock Personal Financial Services, LLC (JHPFS), an investment adviser registered under the Investment Advisers Act of 1940. The assets in emergency savings accounts are swept into interest-bearing, FDIC-insured deposit accounts as described below. While the emergency savings service is accessible through your retirement plan website as an accommodation to you, it is a service that is completely independent of your retirement plan and, by providing access, neither your plan nor any plan fiduciary is recommending or endorsing the emergency savings service. The emergency savings account is not a tax-deferred account, and your retirement plan assets may not be invested in the emergency savings account.

Apex (the account custodian), in its sole discretion, may sweep the cash in a client's emergency savings account into and out of interest-bearing, FDIC-insured deposit accounts opened by Apex at participating banks (participating banks). Participating in the emergency savings program does not guarantee that any or all of the cash in a client's account will be swept into a participating bank. FDIC insurance only applies to those assets in a client's account that are swept into a participating bank. Assets in the client's account that are not swept into accounts at participating banks are not insured by the FDIC and have no bank or government guarantees but are instead covered up to \$250,000 by the Securities Investor Protection Corporation (SIPC), of which Apex is a member.

Interest paid on a client's emergency savings account will vary over time and can change daily without notice to the client. Interest paid on a client's emergency savings account may be lower or higher than interest paid on the bank account used by a client to fund the client's emergency savings account or the interest paid on deposits at the participating banks or at other banks.

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